

Notice

TSP Name: Gulf South Pipeline Company, LLC

TSP: 78444247

Category: Critical

Post Date/Time: 08/24/2022 04:41:08PM

Notice Type Desc: Customer Services Update

Notice Effective Date/Time: 08/24/2022 04:42:00PM

Notice Stat Desc: Supersede

Notice End Date/Time:

Notice ID: 5030735

Response Date/Time:

Prior Notice: 5030628

Critical: Y

Reqrd Rsp Desc: No response required

Subject: Update- Quantum Performance Issues

Notice Text: UPDATE: Gulf South continues to work to reduce the nomination cycle processing times within Gulf South's gas management system, Quantum. This work will enable Gulf South to schedule multiple groups during each cycle. As part of the performance enhancement, Gulf South will no longer email the Service Requester Capacity Allocation Scheduling Report. End of cycle reporting is unaffected by this work.

A high system load factor, combined with a heavy pipeline maintenance schedule, has increased the number of scheduling groups required to process Gulf South's system. Increased processing times have uncovered serious performance issues within Gulf South's gas management system, Quantum. Due to these issues, Gulf South anticipates continued intermittent delays in confirmations and scheduling until further notice.

Gulf South is committed to working with its customers and operators to manage discrepancies with interconnecting parties caused by Gulf South's delay in confirmations and scheduling.

Please contact your Customer Service Representative if you have any questions.