

Notice

TSP Name: Gulf South Pipeline Company, LLC

TSP: 78444247

Category: Critical

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Notice Stat Desc: Supersede

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Response Date/Time:

Prior Notice: 5034074

Critical: Y

Reqrd Rsp Desc: No response required

Subject: GASQUEST GOING LIVE OCTOBER 1ST

Notice Text: This is a reminder that for October business customers will no longer use Quantum, they will use the new GasQuest system.

Update: Added the Link to GasQuest

The new GasQuest system is now available for Gulf South for October 1, 2023 business.

To access the new system, each entity must execute the Use Agreement and the accompanying Exhibit A. After receipt of the Use Agreement and Exhibit A, each Security Administrator will receive an email to set up their password. You will receive an email with a link to set-up your password and enter the new system. Security Administrators can begin setting up GasQuest users with applicable permissions and notifications.

If acting as a "Principal" in an Agency Relationship, the Principal Security Admin will be responsible for setting the Agency Relationship permissions/functions up in the new system. If acting as an "Agent", ensure your Principal entity has executed the Use Agreement and designated their own Sec Admin as an Agent Sec Admin will not have access to create Agency Relationships in the system. The Principal and Agent entities require their own separate Use Agreements and Exhibit A Security Admin designation.

Gas Systems Support and Customer Service Representatives will be able to guide Security Admins in the Agency relationship set-up.

GasQuest may be accessed at <https://gasquest.com/login> . If you have any questions, please contact your Customer Service Representative.